

# MUSIC STATION PRO

**User Manual** 





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# **PLAY** THAT **FUNKY MUSIC!**



Thank you for subscribing to Music Station Pro. With Music Station Pro you have a compact and intelligent music system that can be controlled via a touchscreen, tablet, POS system, or your own computer. It is a powerful music system designed for maximum ease of use in hospitality, retail, wellness, and fitness environments.

This manual will help you get started quickly with Music Station Pro. Through the clear and user-friendly menu, you can easily search for tracks, genres, or Xenox Music Channels. This allows you to quickly select the right music, perfectly suited to the time of day.

This manual uses screenshots to clearly illustrate all the system's functionalities. Some elements, such as date, time, and tracks, may differ as a result.

If you have any questions after reading this manual, you can always contact Xenox. Our helpdesk staff will be happy to assist you.





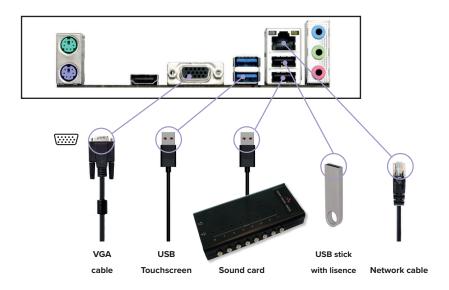
+ 31 (0)345 57 21 22 helpdesk@xenox.nl

Monday to Wednesday: 8:30 AM - 5:30 PM

Thursday: 8:30 AM - 22.00 PM | Friday: 8:30 AM - 12:00 AM **Saturday:** 9:00 AM - 12:00 AM | **Sunday:** 9:00 AM - 7:00 PM

# INSTALL

# **Connecting Music Station Pro**



# **Connecting the Touchscreen**

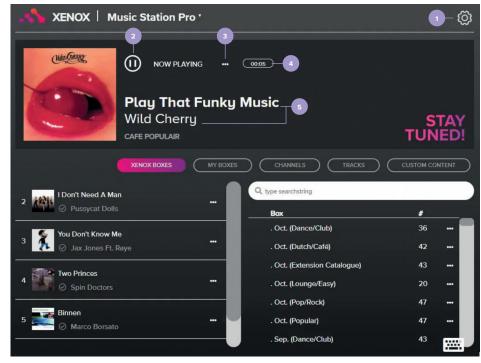


\* Attention: Depending on the model, the images may slightly differ from reality

# **CORE FEATURES**

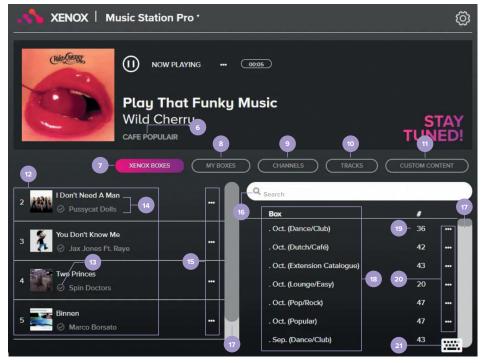
#### Home screen

The default screen displayed when the system starts up is shown below.



Music Station Pro | Home screen

- **1. Configuration:** By clicking on the configuration (settings icon), you can view and adjust the system settings.
- **2. Playbutton:** Use this button to play or pause a track. The pause icon appears when a track is playing.
- **3. More Options / Information Playing Track** Clicking this icon displays more options for the currently playing track.
- 4. Elapsed Playtime of a Track
- **5. Information playing track:** Display of *Title* and *Artist*. The title is displayed at the top (in bold), with the corresponding artist shown directly below.



Music Station Pro | Home screen

- **6. Box/Channel information:** This shows which box or channel the currently playing track is coming from.
- 7. Xenox Boxes: When you select the 'Xenox Boxes' button, you will see an overview of boxes compiled by the Xenox music editorial team based on genre or theme.
- **8. My Boxes:** If you select '**My Boxes**', you can (if applicable) search for boxes you have created yourself via the Xenox Management System (XMS).
- **9. Channels:** Select 'Channels' to view the Xenox Music Channels. Curated by Xenox DJs,

these channels are updated daily to provide fresh music.

- **10. Tracks:** Use the 'Tracks' button to search by *Title* of *Artist*. ap the keyboard button **(21)** to bring up the on-screen keyboard.
- **11. Custom Content:** Select the '**Custom Content**' button to access tracks you uploaded via XMS.
- **12. Playlist:** The playlist displays the tracks that are queued to be played. Depending on the type of device, only part of the playlist may be visible. When you select a box, you can view its full contents by using the scrollbar on the side of

the playlist. When a channel is playing, **5 tracks** are displayed on the screen by default.

- **13. Track status:** Each track may display different symbols, indicating its status. The following options are available:
- Openioaded (not permanently saved)
- Store (save permanently)
- Not Downloaded
- ∪nwanted

For more information about '*Track Status*', see page 14.

- **14.** Item information: *Title* and *Artist* display. The title is shown at the top (in bold), with the corresponding artist displayed directly below.
- **15.** More Options / Information for the Track: When you click the 'More Options' (•••) icon on the right side of a track in the playlist, a pop-up window appears with various options.
- **16. Search:** The search window allows you to look for content. Pressing the keyboard icon **(21)** to enter search terms using the on-screen keyboard.
- 17. Scrollbar: Scroll using the bars on the right of the playlist and the 'Boxes', 'Tracks', and 'Channels' lists to see more content.
- **18. Overview List: Boxes, Tracks, and Channels**Displays all available boxes, tracks, custom content, and channels.

- **19. Number of Tracks:** The total number of tracks in a box.
- **20.** More options / information box: When you click the 'More Options' (•••) icon on the right side of the Boxes overview, a pop-up window appears with various options.
- **21. Keyboard:** Use this button to show or hide the keyboard.



Music Station Pro | **Keyboard** 

# **SELECTING MUSIC**

Through the Music Station Pro menu, you can quickly search for tracks, genres, or channels. You can also access 'My Boxes', which you can create yourself via the online XMS platform.

#### **Xenox Boxes**

Use the 'Xenox Boxes' button to search for boxes curated by the Xenox music editorial team, organized by genre or theme



Selecting music | Xenox Boxes

#### **XENOX BOXES**

Each box contains related content. In the right column, you can see an overview of the Xenox Boxes. The most recent monthly boxes are always displayed at the top. A monthly box provides the latest hits in a specific genre all in one place. Below the monthly boxes, the other genres are listed in alphabetical order.

By typing a desired genre or theme in the search window, all Xenox Boxes matching the search term will appear. For example, if you want to search for Dance from the 2000s, type 'Dance' or '00' in the search bar.

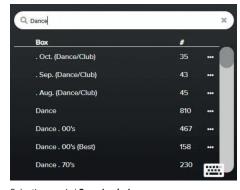
Music Station Pro will then display all boxes that match these search terms.

#### ADD TO PLAYLIST

To play a Box, click the 'More Options' (•••) icon and choose one of the available options. If you select 'Add to Playlist', the entire contents of the Box will be added to the playlist. The number of tracks in a Box is indicated by a number next to the 'More Options' icon. Tracks in a Box that have not yet been downloaded are automatically updated. After the update, the full Box is added to the playlist.

#### ADD TO MY BOX

If you choose the 'Add to My Box' option, you can place the contents of a Xenox Box into a My Box. This allows you to combine multiple genres in your custom My Box to create a varied playlist.



Selecting music | Search window

## My Boxes

Use the 'My Boxes' button to view and edit your own Boxes. You can also create new Boxes, making it easy to group your favorite tracks together.



Selecting music | My Boxes



Create new Box | Plus Button

#### CREATE NEW MY BOX

You can create a new My Box by pressing the '+' button (1). A new window will appear where you can enter a name for the My Box.

For example, if you are hosting a 90's night at your venue and want to play a mix of Dance 90's and Popular 90's, you can easily arrange this with a My Box. After creating a new My Box, press the 'Save' button. The new My Box will then appear in your My Box overview.

After creating a My Box, go back to the 'Xenox Boxes' menu. Here, select the boxes you want to add to your newly created My Box by clicking 'More Options' (•••) In the pop-up menu, select 'Add To My Box'. Then, choose the desired

My Box and the contents of the Xenox Box will be added to it

#### PLAY MY BOXES

Playing My Boxes works the same way as playing Xenox Boxes (see page 11). However, when you click the 'More Options' (•••) icon, two additional options are available: 'Delete My Box' and 'Edit My Box'. Selecting Delete My Box will remove your custom My Box from Music Station Pro. With Edit My Box, you can change the name of the My Box. You can also make the My Box active in the Jukebox app Selector.

This last option is only available if Selector is included in your subscription. For more information about Selector, see page 22.

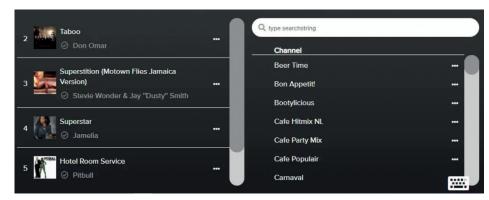
You can also easily create different My Boxes via XMS. More information about XMS can be found on page 24. The XMS User Manual (available through the helpdesk and online) provides more detailed information about the features of XMS.

#### Channels

When you select the 'Channels' button, you will see an overview of all Xenox Music Channels. From here, you can choose one of the music channels.



Selecting music | Channels



Create new Box | Channel Overview

You can select a Channel by clicking the 'More Options' (•••) icon and choosing 'Add to Playlist'. When switching Channels, the current Channel will first play the last 2 tracks from the active Channel before continuing with the tracks from the newly selected Channel.

When a Channel is playing, 5 tracks are displayed by default in the current playlist. When the currently playing track ends, the next track will automatically start, and a new track will appear in the fifth position. You do not need to take any action for this process.

#### **ATTENTION**

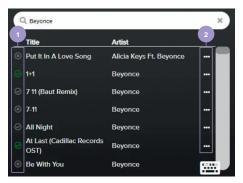
When a Channel is playing, it is not possible to scroll beyond the 5 displayed tracks. If a Xenox Box or a My Box is in the playlist, you can scroll to view the remaining tracks in the Box.

#### **Tracks**

Select '**Tracks**' and use the search bar to find a Title or Artist in the Xenox database. Results from both **online** and **offline** sources will be shown.



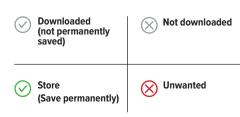
Selecting music | Tracks

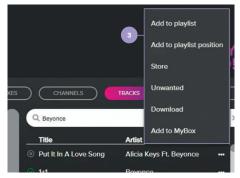


Search tracks | Search results

In the example above, the search term 'Beyonce' has been entered. The search results are displayed below the search bar.

 Each track displays different symbols indicating its status. The following options are available:





More options / information track | Pop-up window

Tracks with a gray check mark are downloaded and can be played immediately.

Tracks with a gray cross have not yet been downloaded but are available in the Xenox database. Tracks with a green check mark are downloaded and marked as favorites.

A red cross indicates an 'Unwanted' track.

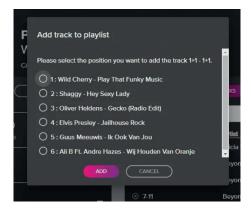
2. Clicking the 'More Options' (•••) icon on the right side of a track opens a pop-up window (3) with various options. The different options are explained on the next page (page 15).

#### ADD TO PLAYLIST

The track is added to the playlist and will automatically appear in the first available position (at the end of the playlist).

#### ADD TO PLAYLIST POSITION

When you select this option, you can choose a position in the playlist for the track. Select the position and press 'Add'. The track will be inserted among the existing tracks. An example is shown in the image below.



More options / information track | Add track to playlist

#### PLAY NOW

If you want to play the selected track immediately, choose this option. The current track will stop, and the newly selected track will start playing. This option is only visible for downloaded tracks, indicated by a check mark symbol next to the title (see explanation on page 14).

#### STORE

Tracks can be saved permanently by selecting the 'Store' option. The track will now always be available, even when the system is offline or if the internet connection is temporarily lost.

#### **ATTENTION**

Once the 'Stored' track limit is reached, the 'Store' option will no longer be available on your system. Tracks can still be downloaded, but they can no longer be saved permanently.

#### UNWANTED

To prevent a track from playing in a Channel or Box, use the '**Unwanted**'.

option. When selected, the track will be removed from both the playlist and the system.

#### **DOWNLOAD**

This option allows you to download a track from the Xenox online database to the system. The track will be stored on the system and can be played immediately. This option is only available when a cross appears next to the title (see explanation on page 14). If the Download option is not visible in the pop-up window, the track has already been downloaded to the system.

#### ADD TO MY BOX

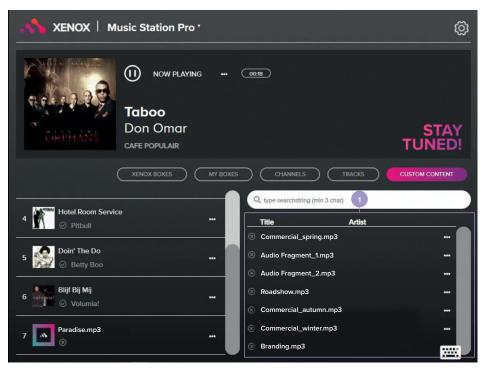
This option allows you to add the selected track to one of your created My Boxes.

#### **Custom Content**

If you have uploaded tracks via XMS, you can find them by pressing the 'Custom Content' button.

XENOX BOXES MY BOXES CHANNELS TRACKS CUSTOM CONTENT

Selecting music | Custom Content



Searching tracks | Custom Content

1. If you have uploaded your own content via XMS, it can be found on the right side of the screen, directly under the search bar. Playing your own content works the same way as playing Xenox 'Tracks'.

On the right side of an item/track, you will see the 'More Options' (•••). icon. Clicking this icon opens a pop-up window with various options (see explanation on page 15).

# 4

# **CONTROL OPTIONS**

Remote Control | VNC | Web Webbased Interface

www.xenox.nl

REMOTE CONTROL TRACK INFO

On Afsneelliist

Q

 $(\Box)$ 

NU AFSPELEN

OP AFSPEELLIJST

**VERPLAATS** 

 $\mathbf{I} \mathbf{\Psi} \mathbf{I}$ 

VASTLEGGEN

NAAR BOX

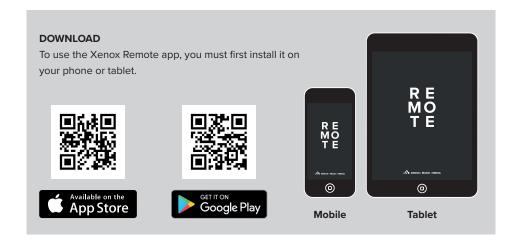
VERWIJDER

ONGEWENSTE

TRACK

#### **Remote Control**

Xenox Remote is an app that allows you to control a Xenox music system remotely via a smartphone or tablet. The app works exclusively with the Music Station, **Music Station** Pro, Music Manager, and Music & Media Manager (both MK4 and MK5 models). With Remote Control, you have access to the Xenox music collection at any time. The Xenox-curated Xenox Music Channels are also always available through the Remote app. You can search for tracks and create My Boxes with your favorite tracks using the app.





To connect to the Music Station Pro you must first log in. Enter your email address and desired password. If you are a new user, create an account first, then log in.

#### **ATTENTION**

The email address must match the one registered by Xenox on the music system. You can find it by clicking the configuration icon (top right of the screen) and checking the email under 'Admin Email'.



Remote Control | Navigation

#### **EASY NAVIGATION**

Once you have installed the Xenox Remote app, a navigation bar appears at the bottom of the screen. This helps you find suitable music for any occasion. The 'Music note' always shows the current playlist. Use the 'Boxes & Channels' button to navigate to My Boxes, Xenox Boxes, and Channels. You can also create a My Box from this screen. To search for individual tracks.

use the 'Search button' (magnifying glass). Settings can be viewed and managed via 'Settings'.

 $\Box$ 

REMOTE CONTROL NU SPELEND

One Kiss Calvin Harris & Dua Lipa

Amber ⊘ 311

Let's Stay Together

Al Green

Ink
Coldplay

Belle Comme Tout

Love On Ton

2:34)

#### NOW PLAYING

Once you are logged in, the first screen that appears is the **Now Playing** window.

This displays the current playlist of the music player you are controlling.

- **1**. The **Play (or Pause) icon:** shows if music is playing or paused
- **2. Title** and **Artist** of the currently playing track are displayed.

**3. Track buttons.** Clicking a track opens a screen where you can play, delete, move (up), or store the track. This affects the current playlist of the music player you are controlling.



The 'Remote Control User Manual' provides a more detailed explanation of the app's features. This manual is available via the helpdesk and online.

#### **VNC**

The Music Station <sup>Pro</sup> can also be controlled via Virtual Network Computing (VNC). VNC is a method that allows you to take control of a computer remotely.



Music Station Pro | VNC-Control

#### SYSTEMS ON THE SAME NETWORK

VNC is platform-independent, meaning a VNC Viewer on any operating system can access a VNC server on a different operating system. Both systems must be on the same network for this to work. If they are not, the connection cannot be established.

#### **INTEGRATION WITH POS SYSTEM**

You can connect to the Music Station Pro from any device that supports VNC. This includes your current POS system, computer, laptop, tablet, or phone. For more information about these connections, please contact the Xenox helpdesk. A support agent can remotely check the settings and help set up VNC.

To link the Music Station <sup>Pro</sup> with your POS system, the POS system provider must support this integration. Xenox has partnerships with many POS providers, so a connection is likely already available.

#### **USER INTERFACE**

The Music Station <sup>Pro</sup> interface using VNC is identical to the interface on a connected touchscreen.

#### **Webbased Interface**

In addition to controlling via Remote Control and VNC, the Music Station Pro can also be accessed through a web browser on a computer connected to the same network as the Music Station Pro.



Music Station Pro | Webbased Interface

#### **IP-ADRESS**

You can access the Music Station Pro by entering its IP address, which is known to the system, into your web browser. You can find the IP address by going to 'System info' via the configuration window (see page 26). If you need help locating this information, contact the Xenox helpdesk. A support agent can check the settings remotely and provide you with the IP address.

#### **USER INTERFACE**

The web-based interface is identical to the interface on a connected Music Station  $^{\text{Pro}}$  touchscreen.

# **SELECTOR**

With Selector, Xenox's jukebox functionality, you can quickly share your music collection with your quests.

www.xenox.nl

## Selector: the ultimate hospitality jukebox app

Select the content you want to share with your guests on the Music Station <sup>Pro</sup> and activate the Jukebox function at any time. Guests can only vote on the music you have selected.



Music Station Pro | Webbased Interface



To access the Selector settings, press the configuration icon (top right of the main screen). A new window will

open where you can view and adjust the system settings.



Actief



You can turn settings on or off using the on/off buttons displayed for each option. Slide the button to the right to activate the setting (pink) and slide it to the left to deactivate it (grey).

Inactief

ALLOW LOGINS

Via the login methods, you can choose which ways to allow users to log in (for Selector app users). "Anonymous" login is the default setting. Facebook, Instagram, Twitter, or email, the data is used solely to provide the service.

Xenox handles this information carefully and **never** shares it with third parties for commercial purposes. Favorite tracks will be saved in the user's account so they can be accessed when logging in again.

#### **ALLOW SEARCH**

- Allow search in boxes: When this option is active, Selector app users can select tracks only from the My Boxes made available at the location. Tracks not in these boxes are visible in the app but cannot be voted on. For example, if you organize a 90's night, you can create a My Box with only 90's music so that guests can vote exclusively on these tracks. This only works if the options 'Search in installed content' and 'Allow search in all' are disabled.
- Allow search in installed content: When enabled, users can vote only on tracks installed/downloaded on the system.
- Allow search in all: When enabled, users can vote on all tracks in the Xenox database. Tracks not installed will be automatically downloaded.

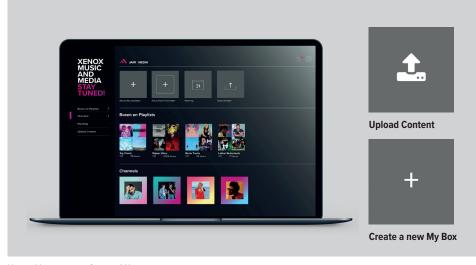
# XENOX MANAGEMENT SYSTEM

Xenox provides a web-based platform for all its systems: the Xenox Management System (XMS). With this web tool, you can upload your own music and media files, organize and plan music and media collections.

www.xenox.nl

## **Content Management via XMS**

If XMS is included in your subscription, Xenox will provide a login code. This allows you to upload your own music and media files, organize and schedule music and media from almost any computer with internet access. You can then play these files on your Music Station <sup>Pro</sup>.



Xenox Management System | Homepage

#### UPLOAD CONTENT

Click the 'Upload Content' button to add your own content by uploading it to the XMS platform. A pop-up window will appear, allowing you to browse your computer folders to select the files. Processing the files may take a few minutes.

#### **CREATE A NEW MY BOX**

Using XMS, you can organize content via 'Create a new My Box' to make your own Audio Box. Once created, the content is available on your Music Station Pro. On the Music Station <sup>Pro</sup>, uploaded content can be found under the 'Custom Content' button. You can drag the content directly into the playlist or move it to another My Box.

The 'XMS User Manual' (available via the helpdesk and online) provides a more detailed explanation of XMS features.

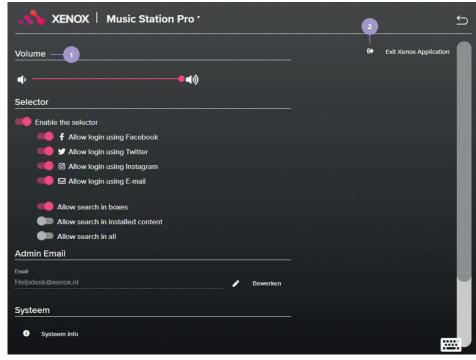
# **CONFIGURATION**

www.xenox.nl

# **Settings**

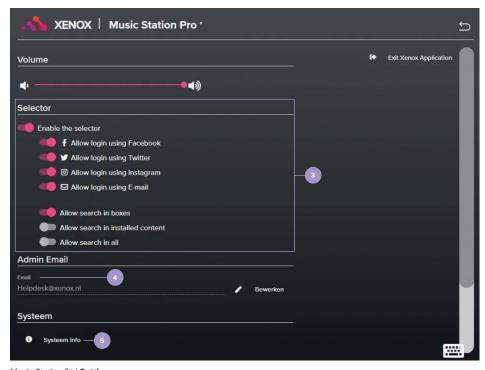


To access the Music Station Pro settings, press the configuration icon (top right of the main screen). A new window will open where you can view and adjust the system settings.



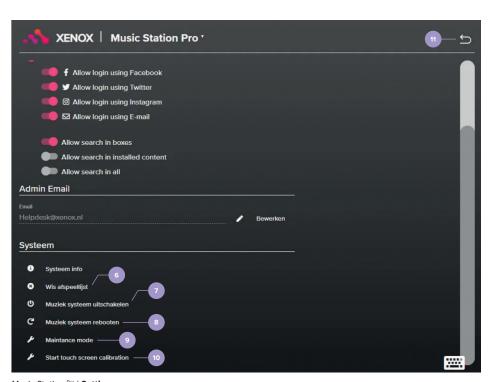
Music Station Pro | Settings

- **1. Volume:** Use the volume slider to set the desired volume. By default, it is set to 100% (slider all the way to the right). We recommend leaving it at this setting and adjusting the volume via an amplifier.
- **2. Exit Xenox Application:** When using VNC control, you can use this icon to close the Xenox
- application and return to your POS system or other device. Music Station Pro will continue playing in the background, but control will be disabled. To regain control, reopen the VNC connection on your POS system or device.
- **3. Selector:** This option allows you to view and adjust the Selector settings. For more information, see the Selector chapter (page 22).



Music Station Pro | **Settings** 

- **4. Admin Email:** The email address shown under 'Email' is linked to the Xenox Remote app. For more information, see the Remote Control chapter (page 18).
- **5. System:** Selecting '**System Info**' opens a new window. This contains information relevant to Xenox for support purposes. You can also view network settings here, including the IP address of the Music Station Pro. You can enter an IP address for a closed network if needed. We recommend adjusting these settings only in consultation with a Xenox support agent. If the Music Station Pro is not properly connected to the internet, updates cannot be performed.
- **6. Delete playlist:** Selecting this option will clear all tracks from the playlist. The Music Station Pro will then automatically fill the playlist with the channel set as default
- **7. Turn Off Music System:** Selecting this option will turn off the Music Station <sup>Pro</sup>.
- **8. Reboot music system:** This option allows you to restart the Music Station Pro.
- **9. Maintenance Mode:** This option is only available to Xenox support staff with the appropriate access codes. Maintenance Mode is a status in which the music system is temporarily unavailable, for example, during updates.



Music Station Pro | **Settings** 

- **10. Start touchscreen calibration:** This option allows you to reset your touchscreen settings. For example, if you keep tapping next to the desired letter, you can use this tool to recalibrate the screen for accurate input.
- **11. Back button:** Press the back button to return to the playlist.

### **Safety instructions**

#### **CLEANING**

Unplug the Music Station Pro before cleaning. Do not use liquid cleaners or aerosol sprays. Clean only with a damp cloth.

#### UNPLUGGING THE POWER CORD

- Install the power supply before plugging it into the outlet.
- Always unplug from the outlet before disconnecting the computer's power source.

#### **ACCESSIBILITY**

Ensure the power outlet used is easily accessible and located as close as possible to the equipment.

#### **DURING LISTENING**

#### To protect your hearing, follow these instructions:

- Do not listen to music at high volume for extended periods.
- Do not increase the volume to block out noisy surroundings.
- · Lower the volume if you cannot hear people nearby.

#### **WARNINGS**

- · Do not install the device in a humid environment.
- Do not place the product on an unstable cart or stand, as it may fall and cause serious damage.
- Never insert objects into the openings of your music (& media) system. They may contact components with dangerously high voltage or cause a short circuit, resulting in fire or electric shock.
- Do not place the device near or on a heat source.
   The system must not be enclosed unless sufficient ventilation is provided.

- Do not spill liquids on the device.
- Do not place the product on a vibrating surface to prevent damage to internal components.
- Areas around the ventilation openings and the adapter may become hot. Do not allow direct contact with your skin.
- The device and accessories may contain small parts.
   Keep them out of reach of children.

#### USING ELECTRICITY

- Do not place objects on the power cord. Do not place the device in areas where it may obstruct foot traffic.
- If using an extension cord, ensure the total amperage on the power strip does not exceed the cord's capacty. Make sure the total amperage of devices connected to an outlet does not exceed the fuse rating.
- Make sure that no outlet, power strip, or extension cord is overloaded by connecting too many devices.
   The total system load must not exceed 80% of the branch circuit's capacity. If power strips are used, the total load must not exceed 80% of the power strip's input capacity.

#### PRODUCT REPAIR

Do not attempt to repair the device yourself. Opening the device or removing the casing may expose you to dangerous voltages. Always leave repairs to qualified service personnel.

# Unplug the device and have qualified service personnel repair it in the following cases:

- If the power cord or plug is damaged.
- If liquid has been spilled into the device.
- If the product has been exposed to rain or water.

- If the device has been dropped or the casing is damaged.
- If the device shows significant changes in performance, indicating it needs maintenance.
- If the product does not operate normally despite following the operating instructions.

#### OPERATING ENVIRONMENT

Use the device only in its normal positions. To successfully transfer data or messages, the device must have a good network connection. Data transfer may be delayed until a stable connection is available. Parts of the device are magnetic. Metal objects may be attracted to the device, and people with hearing aids should keep the device away from their hearing aid. Do not place credit cards or other magnetic storage media near the device, as stored data may be erased.

#### HEA.

The operating environment temperature should be between 0°C and 35°C. If the device is installed in a rack, ensure there is sufficient space above and below for ventilation.

#### **PACEMAKER**

#### People with a pacemaker should follow these precautions:

- Keep a safe distance from the device, at least 15 cm (6 inches).
- Do not keep the device close to your pacemaker while it is powered on. If you suspect interference, turn off the device before moving it.

#### **HEARING AIDS**

Some digital devices may cause interference with certain hearing aids. Consult your service provider if interference occurs.

#### **DISPOSAL INSTRUCTIONS**

Do not dispose of this electronic device in the trash. To prevent environmental pollution, please return the device to Xenox Music & Media or an authorized dealer.

This product complies with the EU LVD and EMC directives.



## **SUPPORT?**

Call (+31) **345 57 21 22** or mail **helpdesk@xenox.nl** 

WWW.XENOX.NL